Supra eKEY Authorization Code New Feature

eKEY® users can now request an authorization code from within the eKEY app. This is useful if you are moving your eKEY service to a new phone or if you receive a 9B0D error when the eKEY gets out of sync with the server.

To obtain an eKEY authorization code from **Mobile SupraWEB**:

1. Select the **SupraWEB** icon from within the eKEY app (on the 2nd page of icons), or navigate to **supraweb.suprakim.com** on your smartphone.
2. Enter eKEY serial number. The eKEY serial number can be found at the top of the eKEY home screen.
3. Enter 4-digit PIN.
4. Select the Association/MLS from the dropdown list.
5. Select **Login**.
6. Select **Authorization Code**
7. The authorization code will be emailed to the email address on file in SupraNET.