## Supra eKEY Authorization Code New Feature

eKEY<sup>®</sup> users can now request an authorization code from within the eKEY app. This is useful if you are moving your eKEY service to a new phone or if you receive a 9B0D error when the eKEY gets out of sync with the server.

To obtain an eKEY authorization code from **Mobile SupraWEB**:

- 1. Select the **SupraWEB** icon from within the eKEY app (on the 2<sup>nd</sup> page of icons), or navigate to **supraweb.suprakim.com** on your smartphone.
- 2. Enter eKEY serial number. The eKEY serial number can be found at the top of the eKEY home screen.
- 3. Enter 4-digit PIN.
- 4. Select the Association/MLS from the dropdown list.
- 5. Select Login.
- 6. Select Authorization Code
- 7. The authorization code will be emailed to the email address on file in SupraNET.

eKEY Basic-5110710 🕕		SupraWEB		Authorization Code
S 🖉	[]?	Update Code	>	Authorization codes are required to activate an eKEY app. An authorization code was emailed to your email address on file.
		Authorization Code	>	
SupraWEB News	Help	Assign Listing	>	
		Feedback Reminders		
		Log out	->	Home
Flashlight About				
	(			
	1	© 2015 United Technologies Corporation. All right	mourned.	
	Jnm	Privacy Policy Website Terms and Conditions	om>	O 2015 United Technologies Corporation. All rights reserved. Privacy Policy . Website Terms and Conditions
Sent: Friday, October 21, 2016 7:00 PM				

To: Test@example.net

Subject: eKEY Application Authorization Code

Here is the authorization code you requested for your Supra eKEY app. If you did not request this authorization code, please contact your Supra administrator.

## Authorization Code

11111 - 22222 - 33333 44444 - 55555 - 66666

Thank you - Supra Support Team